

TENNESSEE DEPARTMENT OF MENTAL HEALTH & DEVELOPMENTAL DISABILITIES ASSISTANT COMMISSIONER HOSPITAL SERVICES

Scope:

- Holds the primary responsibility within TDMHDD for successful operation of Tennessee's public psychiatric hospital system which includes:
 - 5 Regional Mental Health Institutes
 - 919 licensed beds; 12,000 annual admissions/discharges; 800 average daily census
 - \$177.9 million annual operating budget
 - 2,693 FTE positions
- Reports to TDMHDD Commissioner, serves as a member of the department's Executive Leadership Team, and provides direct supervision to the five RMHI Chief Executive Officers.

Qualifications:

- Bachelor's degree required. (Masters in business or a healthcare related field preferred).
- At least five years of full-time line executive/management experience in mental health/substance abuse field that includes significant hospital experience.
- Demonstrated line management experience in the complex fiscal, quality, standards, and regulatory systems of health and hospital systems.
- Demonstrated ability to manage planned change and service improvements across systems with numerous staff with variable competencies.
- Must have excellent verbal, written, and interpersonal skills to communicate effectively with colleagues, staff, consumers, advocates, and health professionals.

Responsibilities:

- Ensures that services provided by each RMHI meet all standards and requirements set by The Joint Commission, CMS, TennCare, and other third party sources.
- Oversees and leads the advancement of initiatives to modernize/standardize RMHI facilities and operational processes and procedures including but not limited to:
 - facility construction and renovation
 - facility right-sizing (capacity and services)
 - property management and utilization
 - clinical care and standards
 - e-records
 - purchasing and billings
 - staffing and human resources policies and practices
- Manages RMHI fiscal operations.
- Leads and supervises the department's Office of Hospitals Services.
- Represents TDMHDD in numerous highly visible community and health care venues.

Immediate/Midrange Challenges:

- Improve RMHI operations to secure recurring funding stream for community services.
- Refine RMHI Task Force Blueprint work to match services with need with the most cost/clinically effective models and system improvements including long term forensics, medically fragile, and geriatrics.
- Oversee projected projects over the next 3-5 years totaling over \$150 million.
- Bring property/construction projects to completion on time and on budget.